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East Sussex
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Mr. Richard Soan
Richard Soan Roofing Services
Davey's Lane, Lewes
BN7 2BQ

31 July 2019

Dear Mr. Soan,

We write to thank you for the excellent work your company did in replacing our roof. Kate Kortebout of Old Leylands recommended you to us.

Our main contact initially was Stephen Burgess who dealt with the contract, planning and supervision professionally and efficiently. Once the work started our day-to-day contact was with Colin. You are fortunate to have such a personable and skilled employee as Colin. He did a fantastic job - he was considerate, organised and skilful. He always kept us informed of progress and went out of his way to make sure we were happy with how the work was organised. In fact, as far as we could tell, Colin did most of the work on the roof, ably assisted by Bradley.

If you wish to take photographs of the house and roof please do so and if you have any done from the air we would like to have one please. We know Old Leylands won a national roofing award so we expect no less for ours!

Yours sincerely,

[REDACTED]